

IMPORTANT INFORMATION

5-15-2008

Business Hours

Our offices are open to serve you from 8 A.M. to 5 P.M. Monday thru Friday. After hours, you may **leave a message on our voice mail system**, and we'll get back to you as soon as possible.

Credit Terms

For pre-approved accounts, our terms are NET 30 days. Account balances not paid in full within 30 days are subject to 1-1/2% finance charge (18% A.P.R.). Customers without pre-approved credit may purchase goods on a cash basis. To help keep our prices low, all prices include a 'cash discount' and assume payment within 30 days. We can also accept Master Card, Visa, American Express and Discover, but **we prefer to accept your ATM card at Mullin for payments.**

Pricing Policy

Your **discount** on aluminum awnings and patio covers is **20% off the "Suggested Retail Prices"** shown on the pages. Fabric awnings and Alcoa shutters receive a 33-1/3% discount. **Alside Windows discount is 40%, and Taylor entry doors receive a 45% discount off list price.**

All products in the **green-tabbed** sections (siding and accessories) are your **NET** cost. 'Fypon Formed Millwork' does not include incoming freight charges. Request a quote if needed.

Shipping and Delivery

Most orders for stock merchandise placed before Noon can be shipped the same day. Large items are shipped freight collect; smaller items and parts can be shipped UPS.

Delivery

Weekly delivery service is available. A small drop charge is added for delivery, and there is a minimum purchase requirement for this service. Location mileage is based on road miles from our Sioux City, Iowa warehouse. Please ask your Mullin sales representative for complete details about delivery to your area. Orders to be delivered must be placed by noon **the day before** your scheduled delivery.

Mullin may use either our own delivery trucks or an alternate trucking company. If we use a truck line, your delivery will come freight-prepaid and we will charge you regular Mullin delivery rates — or you'll get free delivery if you meet the minimum purchase requirements.

Returns

All stocked siding and soffit panels (refer to catalog price page) will receive **full credit** if returned within 60 days, and a 20% restocking fee after 60 days. **NO CREDIT will be given for items returned 90 days after purchase.** For non-stocked (special order) siding and soffit, prior arrangements must be made with Mullin before return to determine return value. **Full credit** is allowed for all undamaged resalable siding accessories returned within 60 days of their purchase. **No credit is allowed for Structure** insulated siding, partial cartons of nails or trim coil, or discontinued merchandise.

You may bring returns back to our warehouse, or we will gladly pick up your returns when we make deliveries to you. If we are not making a delivery to you and have to make a special stop to pick up your returns, we will charge you our minimum delivery charge for that stop.

Correctly made custom products (awnings, windows, shutters, etc.) can NOT be returned. Orders for windows must be in writing, faxed to our toll-free fax line: (800) 706-8861 or be mailed to our office: 811 Steuben, Sioux City, IA 51101.

Mullin Direct Wholesale

Sioux City, Iowa • (800) 659-1892

Fax: (800) 706-8861

www.MullinDirect.com